SW.07673A-09-0843

ARIZONA CORPORATION COMMISS



UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2006 - 49481

Date: 1/25/2006

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Daryl

Boothe

Account Name:

Home:

Daryl and Linda Boothe

Work: (000) 000-0000

Street:

ΑZ

CBR:

City: State:

Zip:

is: Cellular

Utility Company.

Kings Ranch Unit II Treatment Plant

Division:

Sewer

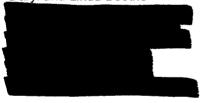
Contact Name:

Contact Phone:

Nature of Complaint:

01/24/06 Staff received a letter opposing the Rate Increase by Kings Ranch Unit II Treatment Plant via fax.

Daryl and Linda Boothe



January 22, 2006

Arizona Corporation Commission Commission's Consumer Service Section 1200 West Washington Phoenix, AZ (602) 542-4251 (800) 222-7000

RE: Public Meeting, January 26, 2006, 6:30 pm, Albins Civic Center, 19055 E. K-Mile Rd., Black Canyon City, AT 85324

Dear Commissioners:

Kindly accept this letter of protest in our absence. Previous business obligations are preventing us from attending and personally commenting at the public meeting scheduled January 26, 2006, 6:30 pm, Albins Civic Center, 19055 E. K-Mine Rd., Black Canyon City, AT 85324.

We strongly protest a rate increase for Kings Ranch Unit II Treatment Plant for the following reasons:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

- 1. The Albins made a verbal commitment to a group of homeowners in a casual gathering that Kings Ranch Unit II Treatment Plant would be sold to the homeowners for \$1.00. The Albins persist in denying the verbal promise. This behavior lacks integrity and honesty. The question must be asked: How can business documents of Philip Albins listing the treatment plant expenditures be accurate and trustworthy If the Albins are people who do not honor their public statements and commitments?
- 2. The management of the treatment plant is apparently being mismanaged. The number of new homeowners is growing. This should trigger a rate reduction since more homeowners are participating in paying a monthly service fee.

Boothe Letter of Protest Con't Page 2

- 3. The sewage hook-up charge for new homeowners is increasing too. It does not pass the common sense test that connection costs would rise simple because new homeowners are entering the development. Surely the sewage development cost has been recaptured since the development sold out several years ago.
- 4. This rate increase demonstrates usury by Philip Albins, Owner. Where does the rate increasing stop? Mr. Albins' blatant mismanagement of service in connection with the treatment plant will continually be charged to the homeowners. It must stop!
- 5. The trustees of public service have a fiduciary responsibility to the communities they serve. When service fees are continually increasing because of negligence, then the public has a mandate to hold public servants and private company officials accountable. We call into question the business practice of Philip Albins in connection with Kings Ranch Unit II Treatment Plant.
- 6. This increase and potentially future increases present a serious financial threat to the homeowners being serviced by Kings Ranch Unit II Treatment Plant. Specific to our house, these increases are forcing us to consider disconnecting from the sewage line and installing an alternative system on our private property.
- 7. Homeowners or authorized representative's of Kings Ranch homeowners must be allowed to substantiate the service hours, maintenance and repair costs of technicians working at the treatment plant Checks and balances must be put in place to protect Kings Ranch homeowners from a self- serving financial interest of Philip Albins, Owner.

Sincerely,

Daryl Boothe

Copy: File
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

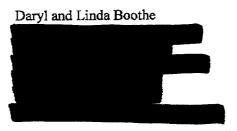
UTILITY COMPLAINT FORM

01/24/06 Staff received a voice mail message from Mr. Boothe wanting to file an opinion opposing the rate increase for Kings Ranch Unit II Treatment Plant. Staff called Mr. Boothe and left him a voice mail message.

01/25/06 Staff spoke with Mr. Boothe he indicated that he had fax the letter a few days ago to the Commission as he was not going to be able to attend the Public Comment Meeting. Staff located the fax and entered the comments for the record. Staff left Mr. Boothe a voice mail message thanking him for submitting his comments for the record. Staff located the letter and would entered his comments for the record. Close. *End of Comments*

Date Completed: 1/25/2006

Opinion No. 2006 - 49481



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p.2

Boothe Letter of Protest Con't ... Page 2

Daryl Boothe

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Copy: File